

November 18, 2021

<<NAME>>

<<ADDRESS>>

<<ADDRESS>>

Dear <<NAME>>,

I am writing to you about a recent incident at Providence St. Patrick Hospital (500 W Broadway St, Missoula, MT 59802) that involves <<NAME>> personal information. On November 17, 2021 we became aware of an incident that occurred on November 14, 2021 and we immediately began an investigation. While there is no evidence that <<NAME>> information has been further used or disclosed inappropriately, we want to make you aware of what happened and what Providence is doing about it.

One of our caregivers sent paperwork containing <<NAME>> personal information to another one of our patients. Our patient immediately notified Providence of the error and informed us that the paperwork had been permanently destroyed and that it had not been further used or disclosed. The information that was contained in the paperwork as it relates to <<NAME>>, included full name, date of birth, medical record number, account number, and date of service related to services that <<NAME>> received at the facility.

Neither <<NAME>> Social Security number nor any other financial information was included in this disclosure.

We have taken appropriate corrective action in accordance with our policies.

We value and respect <<NAME>> privacy, and we sincerely apologize for this incident. Providing you and your family medical and related services is a privilege. We try very hard to earn your trust and that includes protecting your personal information. Should you have any questions or concerns, I invite you to contact Linda Liu, Compliance Specialist, at 949-485-4298 or call our Integrity Hotline at 888-294-8455.

Sincerely,



Cambria Haydon
Chief Privacy Officer
Providence St. Joseph Health